



Successful Asset Health programs require the support of multiple disciplines. At Dynamic Ratings, service and support is the core of our business. We work closely with customers to create and define standards to ensure that their monitoring solution is implemented in a consistent manner regardless of the age, make or model of assets being monitored. We offer the services needed to complement existing resources ensuring your success. This consistent approach makes the installation, support, and use of the solution easier and more effective.

### PROGRAM AND PROCESS PLANNING

Dynamic Ratings' Principal Engineers can assist in the development of the foundational elements of your Asset Health Program, providing assistance in the creation of:

- Program goals
- Engineering practice documents
- Equipment specifications
- Response plans

### ENGINEERING SERVICES

Once the foundational elements are outlined, Dynamic Ratings engineers and configures each system to collect, evaluate and transmit the required information in the format that fits the customer's process. The configuration incorporates the nuanced differences that exist across the various asset designs to ensure the system provides the intended benefit. Our engineering services include:

- Engineering designs including DR equipment drawings, redlined customer schematic markups for construction, and documentation packages
- Complete secondary designs, upgrades, and retrofits
- Site walks and installation plans
- Configuration and setup of all IEDs



### MONITORING HARDWARE DEPLOYMENT

Dynamic Ratings offers services for monitoring hardware deployment. Our experienced engineers undertake all work in a safe manner, observing relevant regulations and procedures. Our team coordinates the system implementation through:

- Project management services
- Site specific installation drawings
- Drawing redlines
- Installation
- Commissioning
- End-to-end system testing
- Documentation and equipment tracking

RESPONSIVE

ASSET HEALTH SOLUTIONS

Dynamic Ratings follows our equipment into the field to ensure proper installation, configuration and operation. This end-to-end system verification provides assurance that the right information will be delivered to the right people in the actionable format that they need.

## MONITORING EQUIPMENT SUPPORT

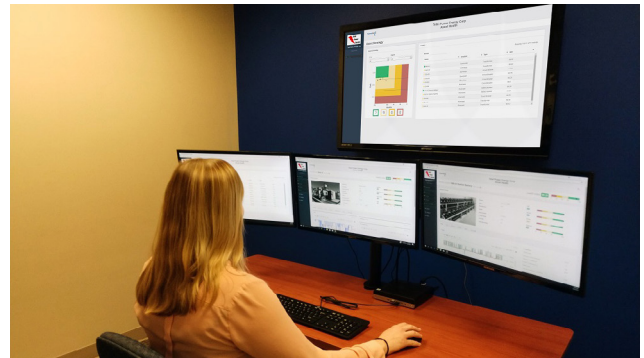
- Replacement of DGA-related or other consumables
- Monitoring hardware and firmware database and tracking
- Management of monitoring system metrics and reporting against program goals



## 24/7 ASSET MONITORING SUPPORT

Dynamic Ratings offers 24/7 asset monitoring support:

- DynamicMetrix® Software collects and uses condition information to improve operational performance
- Software installation and support
- 24/7 Asset Health Monitoring from three global monitoring centers



## SUBJECT MATTER EXPERT SUPPORT

Leverage the expertise from the best in the industry:

- Condition assessment reports
- Diagnostic support
- Customized training classes for asset managers, testing group, operators or maintenance

## TRAINING

Dynamic Ratings provides training options for on-line monitoring products and services. Customer training is customized to provide:

- Feature training for Asset Management Engineers
- Hands on training for Field and Maintenance Technicians
- Project implementation review for Project Engineers
- Training for System Operators & Protection Engineers



**Asia/Oceania**  
+61 3 9574-7722  
sales.asia@dynamicratings.com

**Americas**  
+1 262 746-1230  
sales.us@dynamicratings.com

**Europe/Africa**  
+44 1617 681111  
sales.eu@dynamicratings.com  
[www.dynamicratings.com](http://www.dynamicratings.com)



We are the industry **Responsive Asset Health Solutions** provider. We use comprehensive end-to-end products and services to improve customers business performance.